How to Read Your Water Bill

This month, you’ll notice that the appearance of your bill has changed. Our new bills have been designed to give you more information and to help you understand your usage/consumption and the charges on your bill.

Your water bill can be one of your best conservation tools. Knowing how to read and interpret your water and sewer bill can help you understand your consumption, detect possible leaks, and even save money!

This section contains your account number, name, service address, and bill date. Note: your account number has changed to include your customer specific ID code.

A graph of historical usage provides you with a visual indication of how your current consumption compares to that of previous bills.

Special messages from the City will appear in this box.

This section contains your consumption/usage information in cubic feet and the gallon equivalent. You can also find your meter number, meter read dates, actual meter readings, and the number of days in the billing cycle.

Figure 1: This sample of the City’s new billing format provides useful information to customers.

The bottom portion of your bill must be remitted if you choose to pay by mail or in person.