

# News Release

For Immediate Release: November 14, 2018

## Most City of Durham Offices Closed for Thanksgiving

*Residents Asked to Note Changes in City-Provided Services*

DURHAM, N.C. – Most City of Durham offices, including City Hall and other non-emergency City operations, will be closed on Thursday, November 22 and Friday, November 23, 2018, in observance of Thanksgiving. Police, fire and rescue services for life-threatening or in-progress emergencies may be reached by calling 911. Non-emergency problems or concerns may be directed to (919) 560-4600. Residents are asked to make note of the following changes in other City-provided services and programs.

### Solid Waste, Recycling, Yard Waste, and Bulky Service Curbside Collections

The [Solid Waste Management Department](#) will be closed on November 22. Regular Thursday collection for all curbside services, including solid waste, recycling, yard waste and bulky items, will take place on November 23. Regular Friday collections for yard waste and bulky services will take place on November 26. The [Waste Disposal & Recycling Center](#), [Yard Waste Facility](#), and the [Household Hazardous Waste Center](#) will also be closed on November 22 and November 24, but will be open under normal operating schedules on November 23 and November 26. For more information about items accepted for curbside collections as well as how to sign up for collection day alerts and reminders for holiday service changes, visit the [department's webpage](#).

### Durham Parks and Recreation

[Durham Parks and Recreation](#) (DPR) will close all recreation centers at 6 p.m. on November 21. DPR will close its administrative office and all recreation centers November 22 and November 23. DPR's recreation centers will operate under their regular weekend schedules on November 24 and November 25. The administrative office will reopen under its normal schedule on November 26. For more information follow on [Facebook](#), [Twitter](#), [Instagram](#), or call (919) 560-4355.

### Water Management

Normal operating hours for the Water Management Department's Water and Sewer Maintenance Division are from 7 a.m. to 3:30 p.m., Monday through Friday. [Water main break](#) and [sewer overflow](#) calls for service placed after-hours, weekends or on City-recognized holidays should be directed to the department's after-hours emergency phone number at (919) 560-4344, which will dispatch on-call crews. For more information follow on [Facebook](#) or [Twitter](#).

### GoDurham and GoDurham ACCESS

[GoDurham](#) and [GoDurham ACCESS](#) will provide Sunday-level service on November 22 in which hourly service is provided from 6:30 a.m. to 9:30 p.m., and normal regular weekday service on November 23. GoDurham's administrative office will be closed on November 22 and November 23, and will reopen under its normal schedule on November 26. For more information about GoDurham follow on [Facebook](#), [Twitter](#), [Instagram](#), or call (919) 485-RIDE. For more information about GoDurham ACCESS, call (919) 560-1551.

### Durham One Call

[Durham One Call](#) will be closed on November 22 and November 23. Residents may submit a service request using the free smartphone app available in the [Apple](#) and [Google Play](#) stores, complete and submit an [online service request](#), or leave a message at (919) 560-1200. Durham One Call will forward all requests for City services to the appropriate department on the next business day.

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