



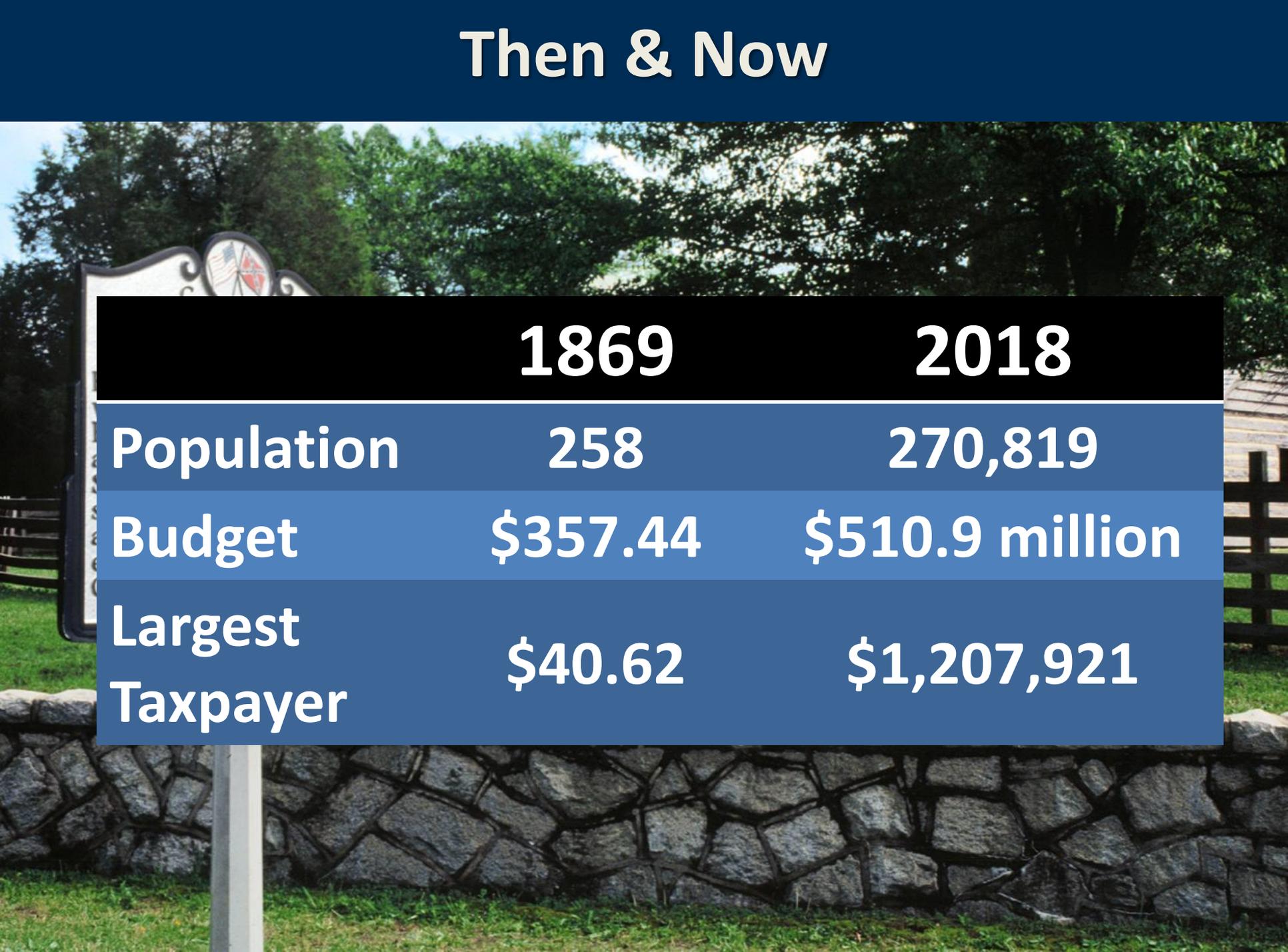
Our Community & Your City Government

City Manager Tom Bonfield

Durham Is...

- 7th 'Best Place to Live in the U.S. – *U.S News & World Report*
- 3rd 'Best City for College Basketball fans' – *WalletHub*
- Durham – Chapel Hill #5 metro area to attract corporate facility investment by population
- 21st 'Happiest Place to Live in the U.S.' – *Curbed*
- Durham #1 healthiest housing market in N.C.
- #1 city for millennials to move to – *Growella.com*
- 13th 'Best Places to Live – *U.S. News & World Report*
- #16 Best Small Cities – *Best Cities.org*
- #7 Best Run Cities in America – *WalletHub*
- Best Places to Work in IT 2018 – *Computer World*

Then & Now



	1869	2018
Population	258	270,819
Budget	\$357.44	\$510.9 million
Largest Taxpayer	\$40.62	\$1,207,921

Now

Population

Durham County	310,013
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City of Durham	270,819
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City of Durham – 4th most populous N.C. city
Durham County – 6th most populous N.C. county

Source: Durham City-County Planning Dept.

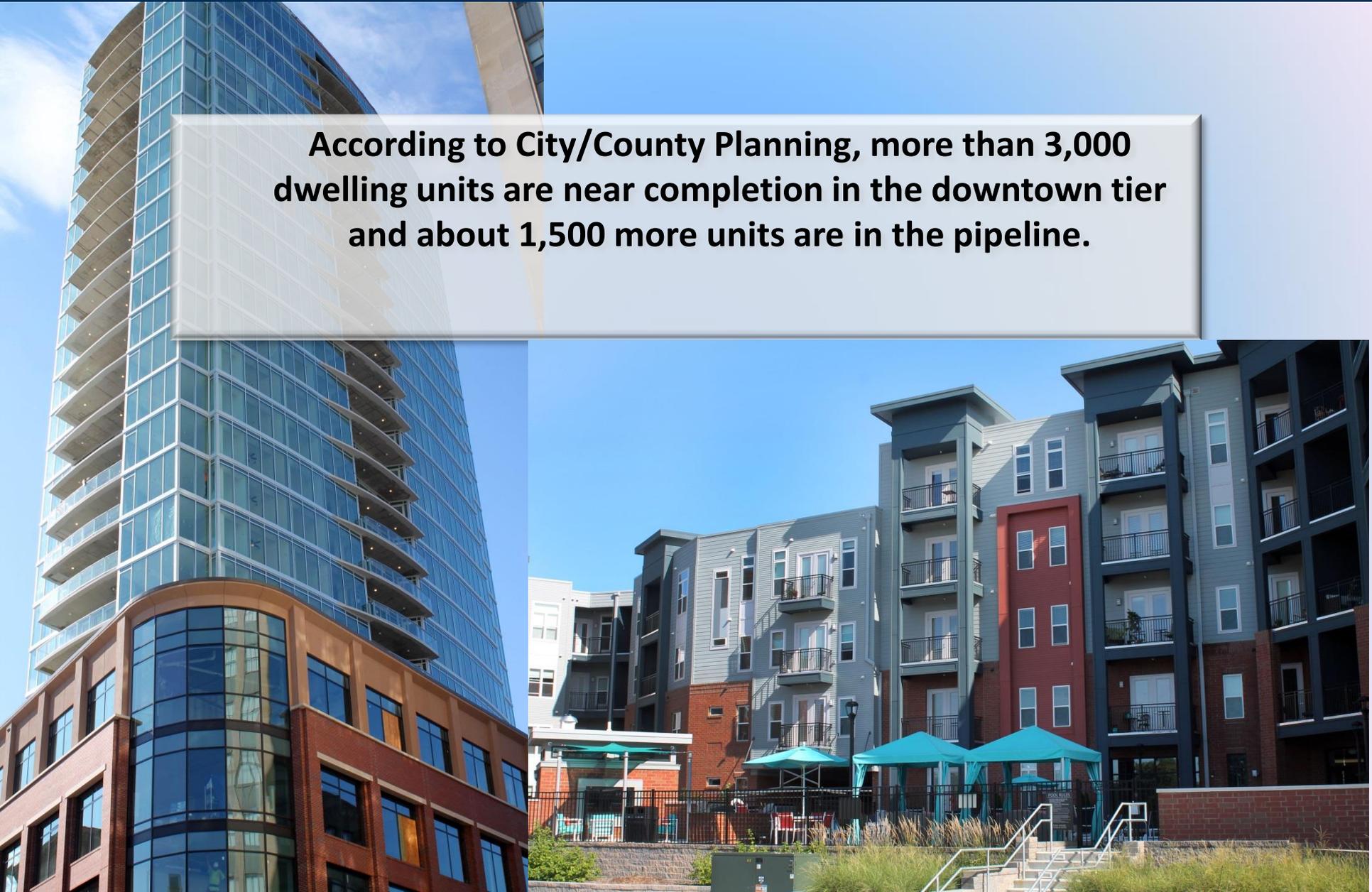
Now

Durham County Top Taxpayer Report Tax Year 2017

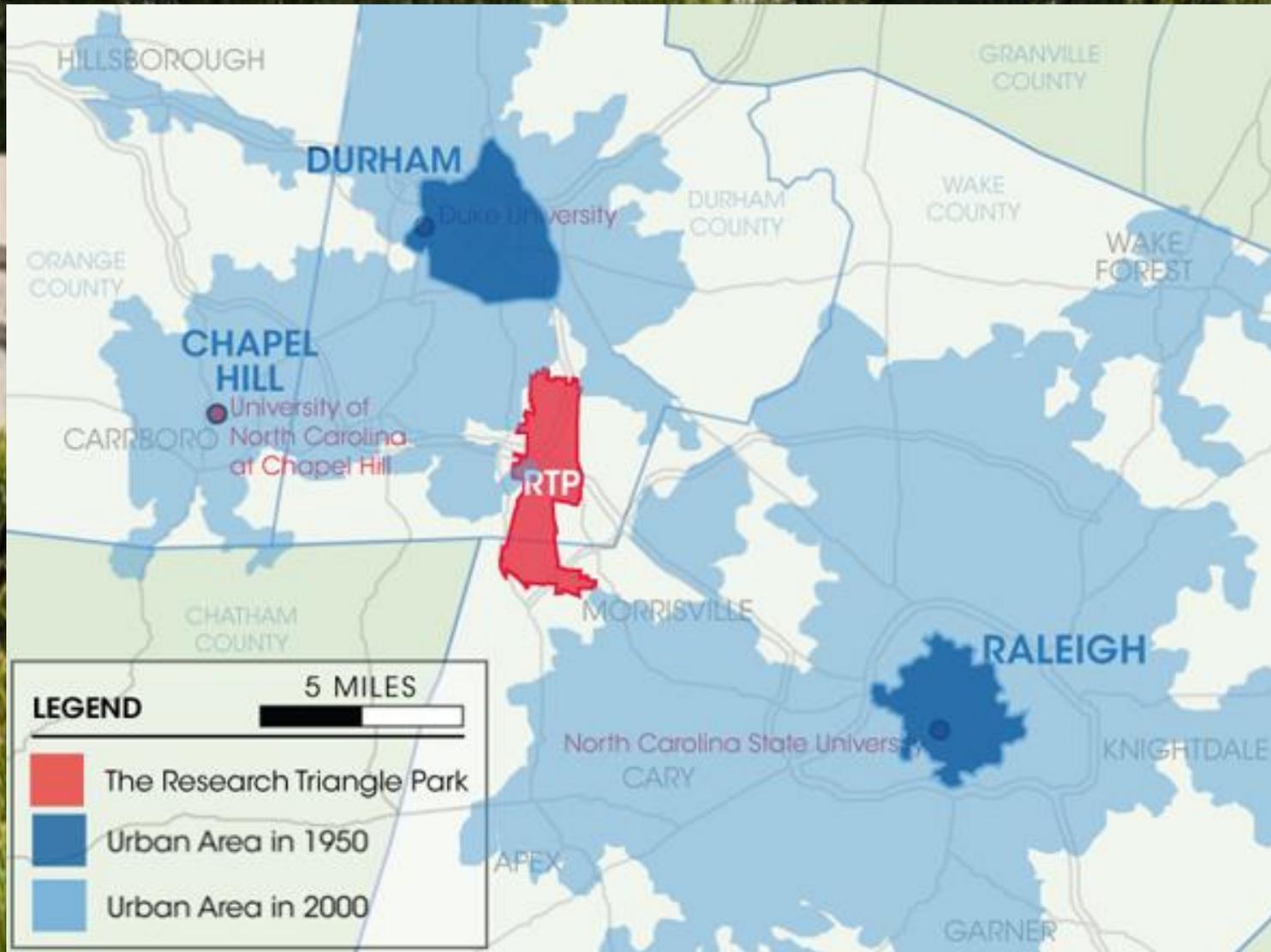
	Taxes Owed	Taxpayer Name	Assessed Value
1.	\$1,207,921	Cree Inc.	\$208,766,195
2.	\$1,057,276	Streets at Southpoint	\$182,730,037
3.	\$958,793	Duke Energy Carolinas	\$165,709,195
4.	\$826,967	EMC Corporation (tech)	\$142,925,600
5.	\$616,816	Corium LLC (biopharma)	\$106,605,027
6.	\$548,973	CLPF Research Center	\$94,879,685
7.	\$508,524	Hines Global REIT Hock	\$87,888,818
8.	\$471,421	American Campus LLC	\$81,476,153
9.	\$469,746	IBM	\$81,186,671
10.	\$446,054	IVT Renaissance Center	\$77,092,021

Thriving Downtown

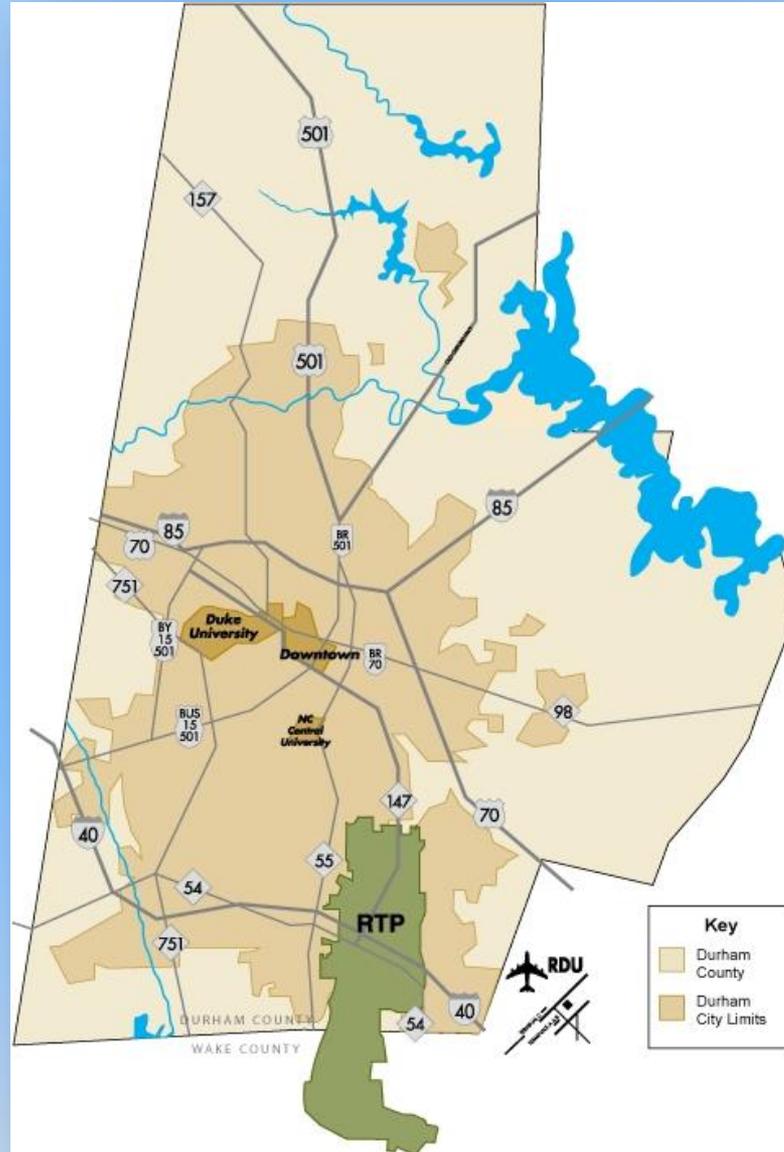
According to City/County Planning, more than 3,000 dwelling units are near completion in the downtown tier and about 1,500 more units are in the pipeline.



Home to Research Triangle Park



Two Local Governments – One County

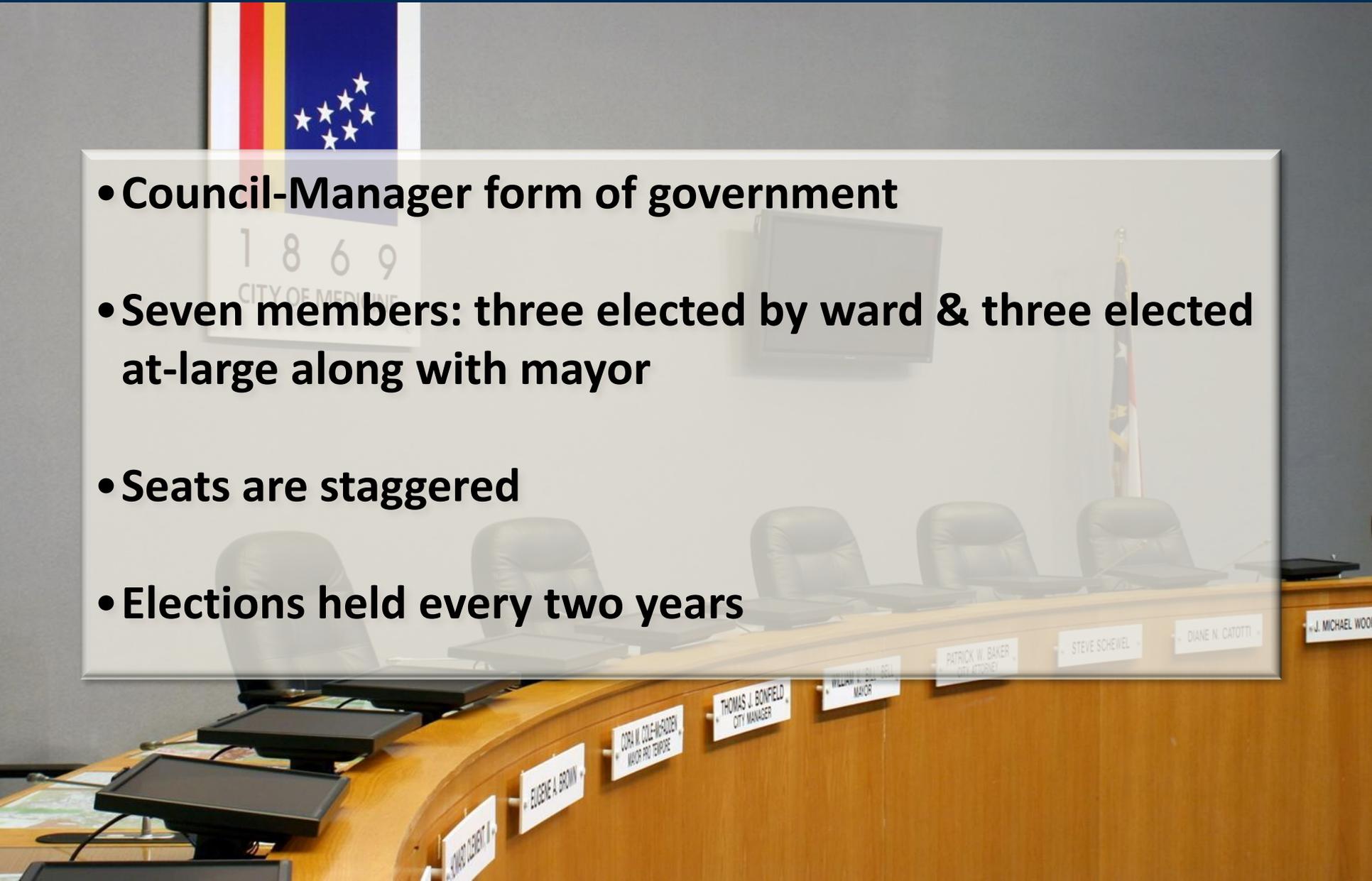


Elected Leaders – City Council



City Council

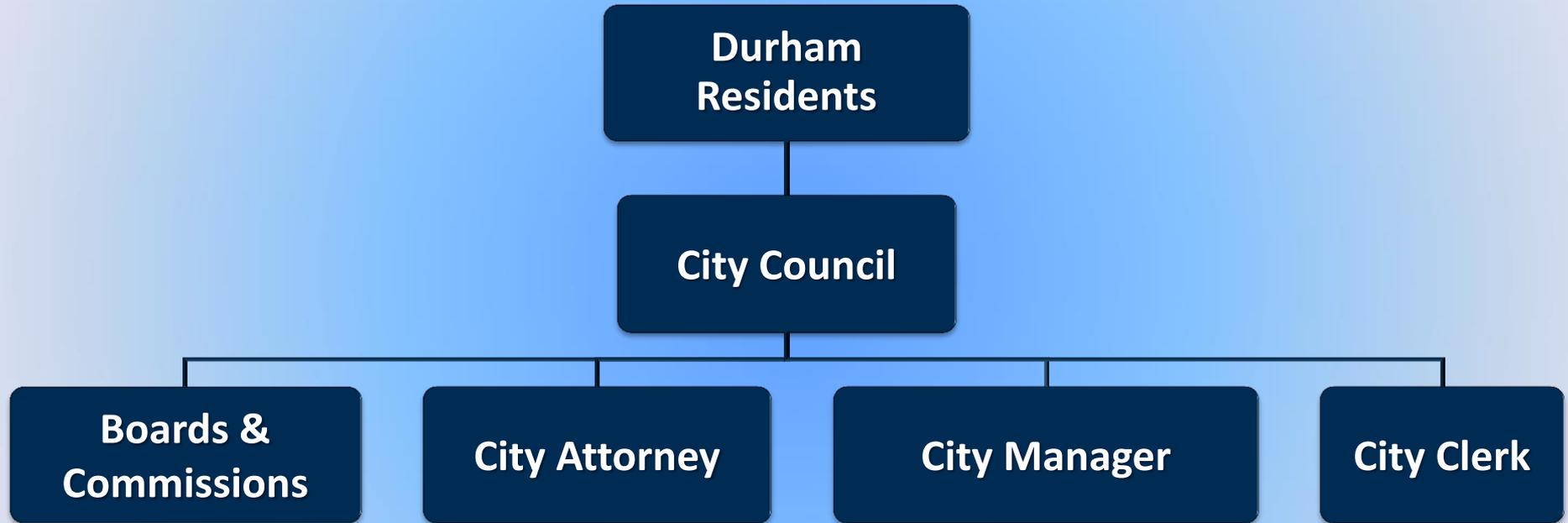
- **Council-Manager form of government**
- **Seven members: three elected by ward & three elected at-large along with mayor**
- **Seats are staggered**
- **Elections held every two years**



City Council

- **Legislative & policy-making body**
- **Appoints City Manager, City Attorney & City Clerk**
- **Appoints residents to more than 28 boards, committees, and commissions**
- **Enacts local ordinances & resolutions**
- **Approves contracts**

City Council Appointments



Transparent Government

- **City Council meetings: 1st & 3rd Mondays @ 7 p.m.**
- **City Council work sessions: 1st & 3rd Thursdays @ 1 p.m.**
- **Meetings & work sessions at City Hall & open to public**
- **Meetings broadcast live on DTN & live-streamed from DurhamNC.gov**
- **Work Sessions audio only live-streamed from DurhamNC.gov**

Organization



Administrative & Support

- **Audit Services**
- **Budget & Management Services**
- **Equal Opportunity & Equity Assurance**
- **Finance**
- **Human Resources**
- **Technology Solutions**



Operations

- **Emergency Communications Center**
- **City/County Emergency Management**
- **Fire**
- **Fleet Management**
- **General Services**
- **Parks & Recreation**
- **Police**
- **Public Works**
- **Solid Waste Management**
- **Water Management**



Community Building

- **City/County Inspections**
- **City/County Planning**
- **Community Development**
- **Transportation**
- **Neighborhood Improvement Services**
- **Economic & Workforce Development**



Durham By The Numbers



Fiscal Responsibility

- **FY2018-19 total budget — \$510.9 million**
- **One of five N.C. cities to hold all three national awards from the Government Finance Officers Association of the United States and Canada**
- **AAA bond rating as ranked by Fitch, Standards & Poors and Moody's — attained by 42 cities nationwide**

Budget by the Numbers

FISCAL YEAR 2018-2019

GENERAL FUND

33.29¢

DEBT

12.72¢

SOLID WASTE

6.29¢

TRANSIT

3.56¢

HOUSING

2¢

TOTAL RATE

57.86¢ PER \$100

Roadmap



Mission

A photograph of four police officers in dark blue uniforms and caps, standing in a line. They are positioned in front of a blue wall with white geometric patterns. The ground is reddish-brown. A semi-transparent white box is overlaid on the center of the image, containing the mission statement text.

**To provide quality services
to make Durham a great
place to live, work and
play.**

Tracking Our Progress



- Strong & Diverse Economy
- Safe & Secure Community
- Thriving & Livable Neighborhoods
- Innovative & High Performing Organization
- Stewardship of City's Physical Assets
- FY 2016 - 2018 Strategic Plan
- Contact Us

One Vision – Five Goals

City of Durham employees work hard every day to provide the quality services that make **Durham a great place to live, work, and play**. The strategic plan serves as a road map pointing the organization from its firm foundation to become **the leading city in providing an excellent and sustainable quality of life**.

The five goals provide a great starting place for you to explore and understand the City of Durham's vision.



Shared Economic Prosperity



Creating a Safer Community Together



Connected, Engaged, and Diverse Communities



Innovative & High Performing Organization



Sustainable, Natural, and Built Environment



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Transparency & Accountability

DURHAM 1869
DURHAM COUNTY 1842

Open Data

City and County of Durham

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Welcome to Durham Open Data

This is a resident-centered transparency hub for data produced by the City and County of Durham, North Carolina. You'll notice that some changes have been made to this website recently. Read more about what's been done, as well as what is coming in the near future, by clicking [here](#). In the meantime, make sure to give us **feedback** on the updated design and layout, as well as what you want to see going forward.

Search through 131 datasets...

FEATURED

See what's new and currently being showcased

- OPEN DURHAM 2.0**
Learn more about recent changes made to the Open Durham program as well as what's to come.
- DEVELOPMENT TRACKER**
GIS supported map that shows where development is occurring in Durham. (Requires Adobe Flash)
- RESIDENT SURVEY DASHBOARD**
See what residents are saying about Durham in the annual City/County survey.
- COMMUNITY CRIME MAP**
See a map of crime data and other information from Durham law enforcement.

<https://OpenDurham.NC.gov>

Resident Satisfaction

What Durham Is Saying....

- **81% — excellent or good place to live**
- **81% — excellent or good place to work**
- **Highest increases in:**
 - **Fire Protection**
 - **Rescue Services**
 - **Fire Response Time**
 - **Water and Sewer Utilities**
- **Overall Priorities:**
 - **Timeliness of employees response**
 - **Appropriateness of response**
 - **Overall feeling of safety**

Durham City
Resident Survey

Findings Report

Stay Informed

- ***CityLife*** – monthly talk show on City issues & upcoming events
- ***Bull City Today / Bull City Wrap / Durham Works*** – daily, weekly and quarterly news shows focusing on City Hall actions
 - All three shows broadcast on DTN as well as on demand on the City's website and YouTube channel
- ***City Manager's Report*** – weekly e-Newsletter / Citizens' Newsletter quarterly newsletter highlights latest happenings in City government

Get Engaged



CityofDurhamNC



CityofDurhamNC



@CityofDurhamNC

Get Engaged

Create an Account - Increase your productivity, customize your experience, and engage in information you care about.

Sign In



Durham
NORTH CAROLINA

GOVERNMENT

ONLINE SERVICES

RESIDENTS

VISITING

HOW DO I...

Durham
One Call

[*New Website Highlights! \(Video\)*](#)

Media Center

See the latest news releases, follow our social media accounts, watch the latest meetings and DTI programming >

Employment

Job Opportunities >

Open Government

Information Transparency:
Open Data, GIS, Neighborhood
Compass... >

Pay Utilities

Water, Gas, Electric >

Durham One Call

How may we serve you? >

Durham's Future

Strategic Plan, CIP, MPO, Transit,
Comprehensive Plan... >

DurhamNC.gov

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Our Community

Durham – Where Great Things Happen

