

News Release

For Immediate Release: November 2, 2020

City of Durham to Observe Veterans Day

DURHAM, N.C. – The City of Durham will observe Veterans Day on Wednesday, November 11, meaning many employees who are now teleworking due to COVID-19 will be unavailable on that day. Police, fire, and rescue services for life-threatening or in-progress emergencies may be reached by calling 911. Non-emergency problems or concerns may be directed to (919) 560-4600.

The [Solid Waste Management Department](#) will be closed on November 11. Collection for curbside garbage and recycling will be delayed by one business day for the remainder of this week. Friday collection for curbside yard waste Tuesday/Wednesday customers will also be delayed to Saturday, November 14. The Waste Disposal & Recycling Center, Yard Waste Facility, and the Household Hazardous Waste Center will be closed on November 11. For more information about items accepted for curbside collections as well as how to sign up for collection day alerts and reminders for holiday service changes, download the free Durham Rollout app in the [Apple](#) and [Google Play](#) stores or visit the department's [webpage](#).

[Durham Parks and Recreation's](#) (DPR) Administrative Office will be closed on November 11 and will reopen on November 12 from 8 a.m. to 1 p.m. for pre-scheduled appointments and phone calls. Recreation center programming and indoor lap swim will also not be held on November 11. During the COVID-19 pandemic, recreation centers and indoor pools are only accessible to preregistered program participants, renters, and individuals with a scheduled appointment. For information about DPR programs, activities, and events impacted by COVID-19 or to schedule an appointment, call (919) 560-4355 during office hours or visit the department's [webpage](#).

[Durham One Call](#) will also be closed on November 11. Residents may submit a service request using the free Durham One Call smartphone app available in the [Apple](#) and [Google Play](#) stores, submit an [online service request](#), or leave a message at (919) 560-1200. Durham One Call will forward all requests for City services to the appropriate department on the next business day.

[Water main break](#) and [sewer overflow](#) calls for service placed after-hours, weekends or on City-recognized holidays should be directed to the department's after-hours emergency phone number at (919) 560-4344, which will dispatch on-call crews.

For the latest COVID-19 updates on City operations, programs, and services, visit the City's [COVID-19 webpage](#), and follow the City's [Facebook](#), [Twitter](#), [Instagram](#), [Nextdoor](#), and [YouTube](#) pages.

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