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News Release

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Durham Police Department Malware Update

The recent malware attack on the City of Durham has affected certain Durham Police Department digital communications functions. However, in spite of these conditions officers are being dispatched to calls for service as usual.

The cyber attack has temporarily affected the availability of some police generated records. Accident reports from Saturday, March 7 until today (March 16th) are available at the DPD's Records Unit, located at DPD Headquarters, 602 East Main Street. Earlier accident reports may be obtained from the North Carolina Department of Motor Vehicles (DMV).

Copies of police incident reports, crimes against persons or property are currently not available. The City of Durham IT team is working diligently to restore systems to provide these reports.

The department's telephone systems are also impacted and not functioning as normal at this time; however, emergency calls should be directed to 911, which is fully operational. Other non-emergency calls can be addressed by calling 919-560-4427, press "0" for Desk Officer. In addition, most Durham Police Department employees now have email and voicemail access.

The DPD continues to actively recruit new police officers. During this crisis, a recruiter is on call from 8 a.m. to 4:30 p.m. Monday through Friday at (919) 257-7306 to answer questions about the hiring process or about applications already in progress. Questions may also be sent to joinDPD@gmail.com For our residents and stakeholders who use the LexisNexis crime mapping website, data is updated through Friday, March 6.

The department's Community Services Division hosts a myriad of programs annually, some of which will be postponed or cancelled. The opening of registrations for the DPD summer camps, Citizen Police Academy and National Night Out have been delayed, but the department is still taking nominations for DPD Community Service Awards. The awards ceremony was originally scheduled for May 20, but it has been postponed until a later date which will be announced in the near future. Award nomination forms are available for download on durhampolice.com.

As stated, the City of Durham and DPD IT staff members are working diligently to restore our computer systems. We appreciate everyone's patience and understanding as we navigate through this untimely incident.