

News Release

For Immediate Release: November 14, 2019

Most City of Durham Offices Closed for Thanksgiving *Residents Asked to Note Changes in City-Provided Services*

DURHAM, N.C. – Most City of Durham offices, including City Hall and other non-emergency City operations, will be closed on Thursday, November 28 and Friday, November 29 in observance of Thanksgiving. Police, fire, and rescue services for life-threatening or in-progress emergencies may be reached by calling 911. Non-emergency concerns may be directed to (919) 560-4600. Residents are asked to make note of the following changes in other City-provided services and programs.

Solid Waste, Recycling, Yard Waste, and Bulky Service Curbside Collections

The [Solid Waste Management Department](#) will be closed on November 28. Regular Thursday collection for all curbside services, including solid waste, recycling, yard waste and bulky service, will take place on November 29. Regular Friday collections for yard waste and bulky services will take place on December 2. The [Waste Disposal & Recycling Center, Yard Waste Facility, and the Household Hazardous Waste Center](#) will also be closed on November 28 and November 30, but will be open under normal operating schedules on November 29. For more information about items accepted for curbside collections as well as how to sign up for collection day alerts and reminders for all holiday service changes, visit the [department's webpage](#).

Durham Parks and Recreation

[Durham Parks and Recreation](#) (DPR) will close all recreation centers at 6 p.m. on November 27. The administrative office and all recreation centers will be closed on November 28 and November 29. DPR's recreation centers will operate under their regular weekend schedules on November 30 and December 1. For more information follow on [Facebook](#), [Twitter](#), [Instagram](#), or call (919) 560-4355.

Water Management

Normal operating hours for the Water Management Department's Water and Sewer Maintenance Division are from 7 a.m. to 3:30 p.m., Monday through Friday. [Water main break](#) and [sewer overflow](#) calls for service placed after-hours, weekends or on City-recognized holidays should be directed to the department's after-hours emergency phone number at (919) 560-4344, which will dispatch on-call crews. For more information follow on [Facebook](#) or [Twitter](#).

Durham One Call

[Durham One Call](#) will be closed on November 28 and November 29. Residents may submit a service request using the free smartphone app available in the [Apple](#) and [Google Play](#) stores, complete and submit an [online service request](#), or leave a message at (919) 560-1200. Durham One Call will forward all requests for City services to the appropriate department on the next business day.

GoDurham and GoDurham ACCESS

[GoDurham](#) and [GoDurham ACCESS](#) will provide [Sunday-level service](#) on November 28 in which hourly service is provided from 6:30 a.m. to 9:30 p.m., and normal regular weekday service on November 29. To receive the most up-to-date information about GoDurham, including detours and holiday reminders, call (919) 485-RIDE (7433), download [TransLoc Rider](#), or follow on [Twitter](#). For more information about GoDurham ACCESS, call (919) 560-1551.

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