



# News Release

For Immediate Release: November 4, 2019

## Most City of Durham Offices Closed for Veterans Day

*Residents Asked to Note Changes in City-Provided Services*

DURHAM, N.C. – Most City of Durham offices, including City Hall and most non-emergency City operations, services, and programs, will be closed Monday, November 11, 2019, in observance of Veterans Day.

Police, fire and rescue services for life-threatening or in-progress emergencies may be reached by calling 911. Non-emergency problems or concerns may be directed to (919) 560-4600. Residents are asked to take note of the following changes in other City-provided services and programs.

### **Solid Waste, Recycling, Yard Waste, and Bulky Service Curbside Collections**

The [Solid Waste Management Department](#) will be closed on November 11. Collection for all curbside services, including solid waste, recycling, yard waste and bulky service, will be delayed by one business day for the entire week. Curbside collections for yard waste and bulky services on November 15 will instead occur on November 18. The [Waste Disposal & Recycling Center](#), [Yard Waste Facility](#), and the [Household Hazardous Waste Center](#) will also be closed on November 11. For more information about items accepted for curbside collections as well as how to sign up for collection day alerts and reminders for holiday service changes, visit the [department's webpage](#).

### **Durham Parks and Recreation**

[Durham Parks and Recreation](#) will close its administrative office and all recreation centers on November 11. All recreation centers will operate under normal schedules on November 9-10. For more information follow on [Facebook](#), [Twitter](#), [Instagram](#), or call (919) 560-4355.

### **Water Management**

Normal operating hours for the Water Management Department's Water and Sewer Maintenance Division are from 7 a.m. to 3:30 p.m., Monday through Friday. [Water main break](#) and [sewer overflow](#) calls for service placed after-hours, weekends or on City-recognized holidays should be directed to the department's after-hours emergency phone number at (919) 560-4344, which will dispatch on-call crews. For more information follow on [Facebook](#) or [Twitter](#).

### **GoDurham and GoDurham ACCESS**

[GoDurham](#) and [GoDurham ACCESS](#) will operate under will operate under normal schedules on November 11. To receive the most up-to-date information about GoDurham services, including detours and holiday reminders, call (919) 485-RIDE (7433), download [TransLoc Rider](#), or follow on [Twitter](#). For more information about GoDurham ACCESS, call (919) 560-1551.

### **Durham One Call**

[Durham One Call](#) will be closed on November 11. Residents may submit a service request using the free smartphone app available in the [Apple](#) and [Google Play](#) stores, complete and submit an [online service request](#), or leave a message at (919) 560-1200. Durham One Call will forward all requests for City services to the appropriate department on the next business day. For information about the City's holiday schedule and any other services that may be affected, contact Durham One Call at (919) 560-1200 between 8 a.m. and 5 p.m., Monday through Friday.

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