



COMMUNITY DEVELOPMENT

CITY OF DURHAM

Homeless Housing Providers

January 26, 2021

6:00pm

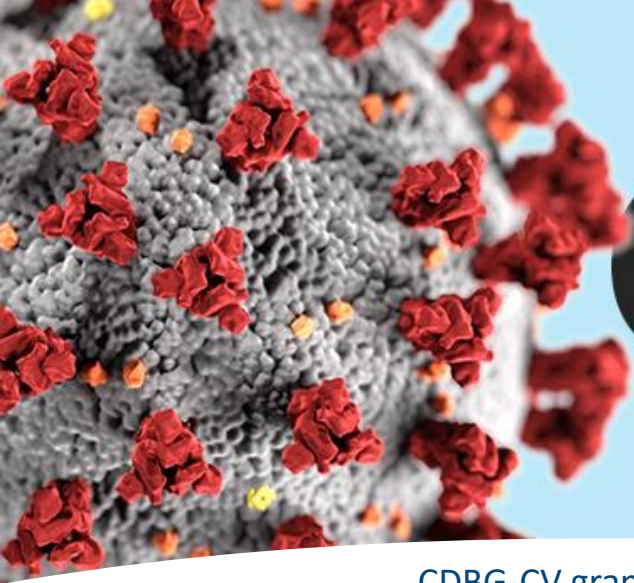
Agenda

- Durham Social Services (DSS)
- Urban Ministries of Durham (UMD)
- Families Moving Forward (FMF)
- Project Access of Durham County (PADC)
- Housing for New Hope (NFNH)



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COVID-19

CORONAVIRUS PANDEMIC

CDBG-CV grant provided \$1,077,601 in Federal funding for emergency rental and utility assistance for the City of Durham

CDBG-CV Funding & Impact

The CDBG-CV Program between the City, County and LANC established a goal of assisting **180** households during the project period of July 2020 through December 2021

As of December 2020, the CDBG-CV funding assistance through DSS has assisted in stabilizing **277** households for a total of **\$717,117.32**, keeping these families in safe and stable housing.



Additional Programs DSS has partnered with City of Durham

Housing Opportunities for Persons with AIDS

HOPWA was established to provide housing assistance and related supportive services for low-income persons living with HIV/AIDS and their families. During FY20, Durham's program stabilized 73 STRMU* households with over \$49,000 of financial assistance. In addition, 16 TBRA* vouchers were used, and ongoing supportive services were provided including case management, and housing and placement assistance.

*STRMU = Short Term Rental, Mortgage, Utility

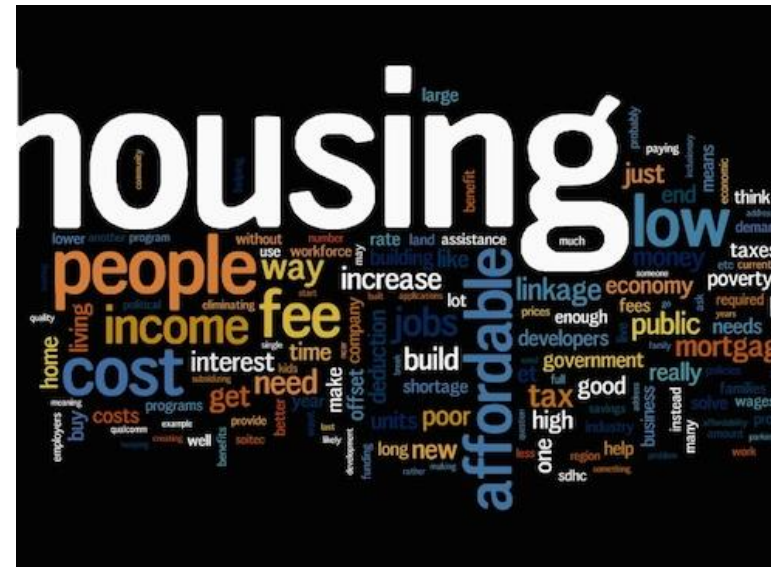
*TBRA = Tenant Based Rental Assistance

City/County Partnership for Eviction Diversion

In FY19, the City and County partnered to support the homeless services system through the enhancement of the Coordinated Entry process, as well as the augmentation of the current Eviction Diversion Program. In FY 19, 89 families were stabilized with Eviction Diversion funds, totaling \$110,400. In FY20, despite a global pandemic which later provided federal funding, the DSS Eviction Diversion program provided \$262,675 of assistance to stabilize 161 families.

Coordinated Entry & Diversion

Coordinated Entry & Diversion is an assessment service provided to those experiencing unsheltered homelessness to work toward either diverting the household from shelter to other viable housing options, and if that is not possible, a referral to the local appropriate shelter. DSS provides 2 FTEs to this program. In FY20, 263 families and 1487 individuals presented for coordinated entry into our homeless services system. We were able to divert 112 families and 239 individuals from entrance into shelter.



Urban Ministries (\$88,500 CDBG Funds)

CDBG funds support case management to help shelter residents:

1. Assess barriers and create goals
2. Effective coordination of support services
3. Stabilize through planning, supportive counseling & problem solving
4. Assistance locating and choosing affordable housing



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Urban Ministries (Programs)

1. Emergency Shelter – Sheltered 598 single adults & 87 family members
2. Community Café – Offers three meals a day. Served 241,051
3. Workforce Development – Helped 129 residents secure employment
(avg. wage \$10.17/hr.)
4. Food Pantry – Due to Covid-19 is providing groceries to 160
households weekly



Urban Ministries (Program Impact)

1. 598 Adults Sheltered
2. 499 Exited
3. 77% Participation Rate in Case Management
4. 94 Exited to Permanent Housing
5. 129 Secured Employment



Families Moving Forward (City Funds)

1. FMF was established in 2016 after the successful merger of Genesis Home (1989) and Durham Interfaith Hospitality Network (1994). We are Durham's largest emergency shelter provider for families with children experiencing homelessness and can serve up to 21 families at a time.
2. FMF receives CDBG funding for case management services for families in emergency shelter (The NEST) . The agency received \$88,500 for case management services in 2020 and has been approved for \$81,000 in case management support in 2021.
3. FMF employs three full-time Family Services Coordinators (case managers) for its emergency shelter program. FMF FSCs meet regularly with families to identify challenges and establish goals while they are in the shelter, including searching for permanent housing, securing employment, and increasing household self-sufficiency through targeted programming.



Families Moving Forward (Programs)

1. The NEST: Emergency shelter program serving 21 families at a time and 70-80 families in a typical year. Families use case management support to focus on goals related to housing, employment, health and children's needs. CDBG funded.
2. Branching OUT (Aftercare): Tenancy support program for families that leave shelter for permanent housing. Families receive follow-up case management & targeted programming support to promote housing retention and household self-sufficiency. Not publicly funded.
3. Children's Services: Included in both shelter & aftercare. Targeted assessments & interventions for dependent children to promote school readiness and behavioral health. Not publicly funded.



Families Moving Forward (Program Impact)

1. In 2020, the NEST program provided 59 families with emergency shelter and programming (compared to 81 in 2019).
2. With consistent person-centered support, 74% of families exited into permanent housing.
3. The average length of stay increased from 110 days in 2019 to 154 in 2020.
4. 55% of families increased their total income at exit (an increase from 47%).
5. 100% of families who exited to housing did not return to shelter within twelve months for the 4th year in a row.
6. 95% of children aged 0-5 received a developmental screening to identify service needs and promote kindergarten readiness.



Project Access of Durham (City Funds)

1. Rapid Rehousing Program \$30,100 for 2020
2. Emergency Services Program \$78,294 for 2020-2021



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Project Access of Durham (Programs)

Durham Homeless Care Transitions (since 2016) provides clinical consultations, case management and short-term housing (medical respite) for homeless persons being discharged from hospitals with need for medical follow up

1. Rapid Rehousing Program – financial support (deposits, rent) plus case management to move prioritized homeless persons into housing
2. Emergency Services Program – clinical support, case management and services for COVID+ or medically vulnerable homeless persons placed at duplex units or Carolina Duke Inn rooms leased by County, or transitional housing paid by agency



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Project Access of Durham (Program Impact)

1. 10 persons housed through Rapid Rehousing Program
2. 32 COVID+ homeless persons supported through quarantine (plus 8 diverted to other settings)
3. 20 medically vulnerable homeless persons staying at Carolina Duke or transitional housing starting 11/10 (goal to transition to permanent housing in 3 months)



HOUSING FOR NEW HOPE PROGRAMS



STREET OUTREACH (SO)

Built a New Street Outreach Team and Program.

Designated as Encampment Lead Agency.

Designated as Unsheltered Coordinating Agency.



RAPID REHOUSING (RRH)

Program Expansion with additional City funds.

Additional Expansion with Covid-19 funds.



AFFORDABLE HOUSING

Completed Holloway Place.

HOUSING FOR NEW HOPE (CITY FUNDS)

DEDICATED HOUSING FUNDS

SO "Bridge" Funds
\$77,900
CY 2020

SO UCA
\$1,075,000
(5/01/2020 - 10/31/2022)

RRH
\$15,000
CY 2020

RRH
\$200,000
CY 2021

ESG

RRH
\$234,000
CY 2020

RRH
\$126,900
CY 2021

ESG-CV

RRH
\$524,089
(7/01/2020 - 12/31/2021)

AFFORDABLE HOUSING

Holloway Project
\$175,000 of DHF
funds
January 2019

HOUSING FOR NEW HOPE PROGRAM IMPACT

STREET OUTREACH

98 Households
serving 154 people

RAPID REHOUSING

58 Households
serving 144 neighbors

AFFORDABLE HOUSING

Holloway Place = 7
Cole Mill Place = 36

Questions?



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