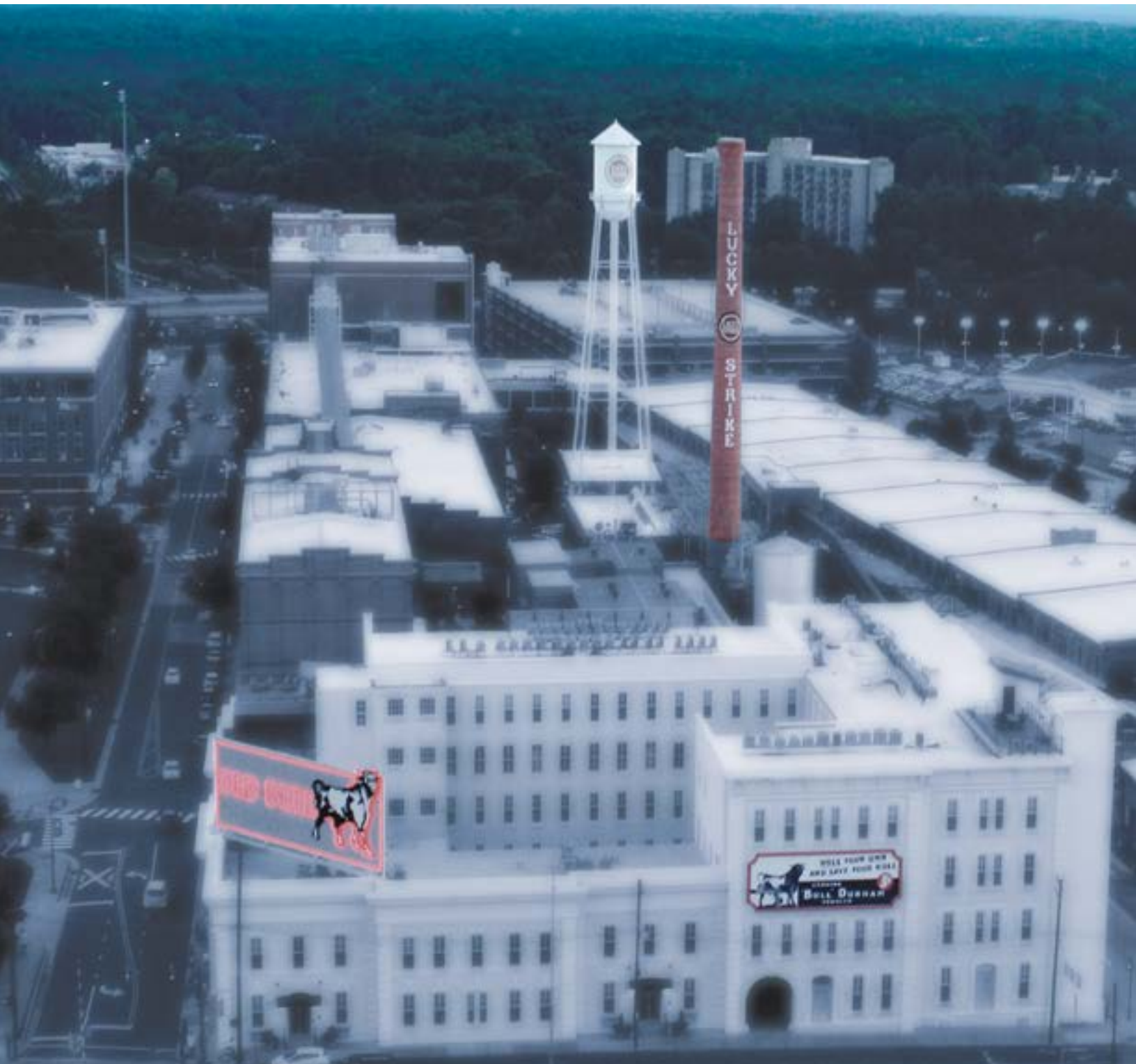




DURHAM POLICE DEPARTMENT

2017 ANNUAL REPORT





GREETINGS DURHAM RESIDENTS,

The City of Durham is a wonderful place to live, work and play, and I'm proud to be the chief of police in such a diverse, energetic and thriving community. I believe that a vital part of a great city is to avow a first-rate police department. As we

reviewed the results of the 2017 Durham Police Satisfaction Survey, it was evident that our residents believe the Durham Police Department (DPD) continuously strives to be an excellent police agency. The survey further suggests that our residents respect, trust and have confidence in our police officers. Lastly, the results indicated that a large percentage of people who live in Durham are satisfied with the professionalism of the department. This is encouraging news as we work daily to become recognized as a model for public safety organizations.

It is impossible to express with words the endless amount of hard work and dedication displayed by DPD employees throughout the last year. Since taking the helm of the department in 2016, my goals for the agency have been clear—to decrease violent crime and actively engage the residents of our community. These goals were accompanied with demands on the organization to reach the highest levels of service delivery through hard work, dedication, and a willingness to embrace change.

In 2017 we achieved many positive outcomes towards our goals and objectives, and in very significant categories. There were decreases in homicides, burglaries and robberies. Homicides were the lowest per capita since 2006. Burglaries were at a 20-year low and less than half of what we experienced in 2000 (per capita). Our newly formed Robbery Task Force made significant arrests of people who were charged with robbing multiple businesses throughout the city. These achievements were made possible with the support from Durham's District Attorney's Office and our federal partners.

Inside this publication we have documented tangible results evidenced through our officers and non-sworn employees working together toward our mission—to minimize crime, promote safety, and enhance the quality of life in partnership with our community. Our employees are the lifeblood of our organization and I commend them for their excellent work.

In addition, we've included updates about technology enhancements, such as the completion of the deployment phase of our body-worn camera program, and the introduction of our reality-based decision-making training simulator. Introducing this new technology supports the department's commitment to construct an environment of transparency and trust in the communities we serve.

In 2017 we increased our involvement in the community in a variety of ways, specifically through outreach to the young and to the seasoned. Some of our most recognized initiatives were: Youth Empowerment Day, "Lunch in the Mac" (McDougald Terrace), homeless outreach efforts, Police Athletic League programs, Police READS program, summer camps, National Night Out, Coffee with a Cop, and the Senior Olympics.

Looking ahead to 2018, we are extremely excited about moving into the first purpose-built police headquarters in Durham's history. The new Durham Police Headquarters and Durham Emergency Communications Center is designed to accommodate the demands of today and future challenges in the years ahead. Our new space was designed with the latest innovations in public safety technology, and boasts an infrastructure sure to accommodate the equipment needs of the City's Police and Emergency Communications departments.

I hope you will enjoy this brief overview into our agency. Although we pause for a moment to look back, we are continuously moving in a forward direction—as a community and department. We will never stop exploring new ways to provide improved and more effective service. Thank you for all you do to support the Durham Police Department. Together, with your help, we are achieving great things in Durham.

A handwritten signature in black ink that reads "Cerelyn J. Davis".

Cerelyn "C.J." Davis
Chief, Durham Police Department

DURHAM POLICE DISTRICTS

District 1 Police Substation

921 Holloway Street
Durham, NC 27701
Phone: 919-560-4281

District 3 Police Substation

#8 Consultant Place
Durham, NC 27707
Phone: 919-560-4583

* Special Services (District 5)

Police Substation
516 Rigsbee Avenue
Durham, NC 27701
Phone: 919-560-4935

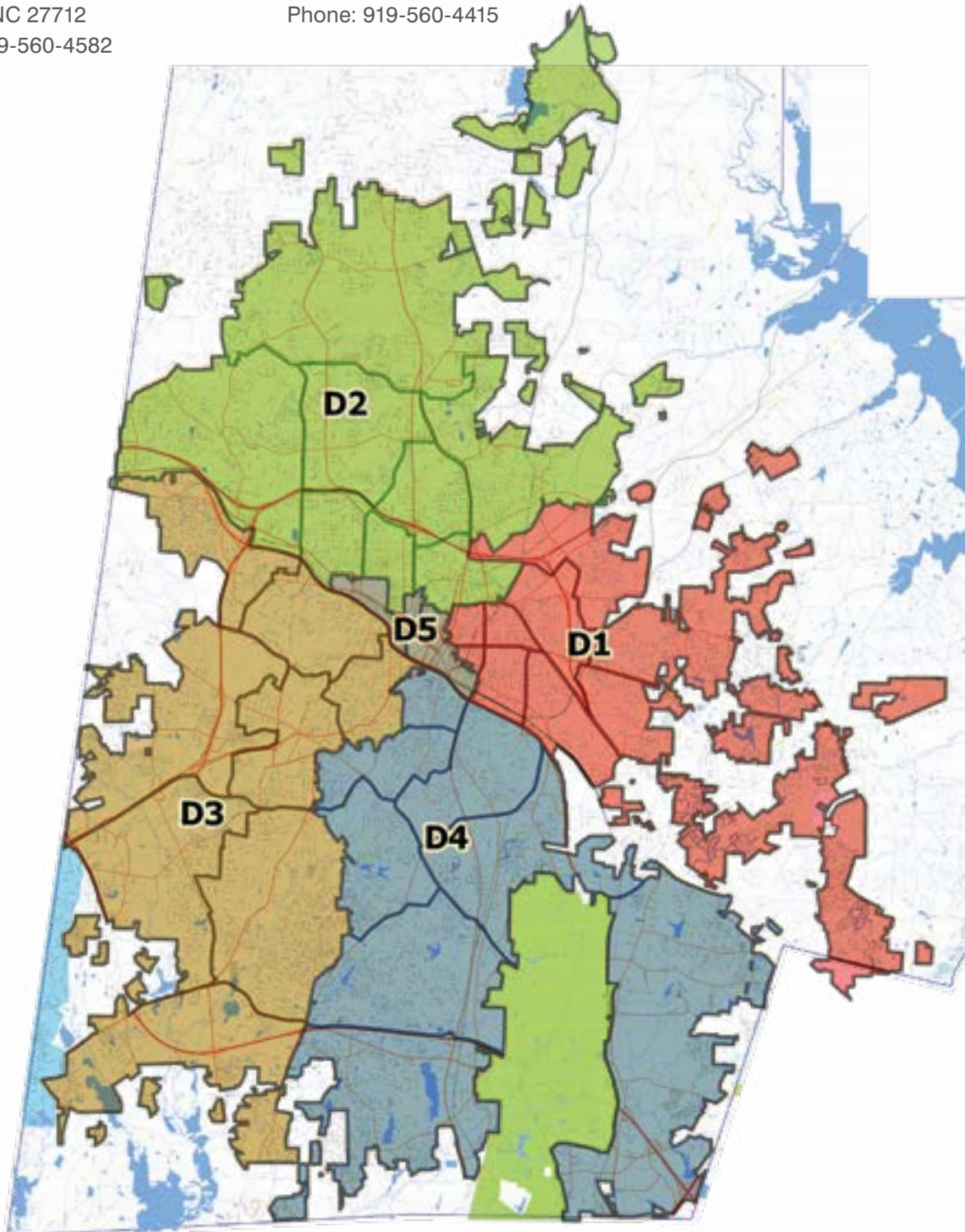
District 2 Police Substation

5285 N. Roxboro Road
Eno Square Shopping Center
Durham, NC 27712
Phone: 919-560-4582

District 4 Police Substation

2945 S. Miami Boulevard, Suite 135
Durham, NC 27703
Phone: 919-560-4415

** Relocating into the new DPD headquarters in 2018.*



NEW TECHNOLOGY

Body Cameras

In an effort to enhance public trust, and both officer and citizen accountability, the Durham Police Department completed implementation of its body camera program in September.

All sworn DPD officers (captain and below) are equipped with cameras.

A total of 470 cameras were deployed in 2017. More than 122,000 videos were captured, with an average length of more than nine minutes each. DPD received fewer resident and use-of-force complaints once the cameras were employed.

Prior to implementation, DPD held six public forums to give residents an opportunity to speak to police leadership about the cameras. Police staff documented all questions and produced a Q&A document to accompany the draft policy.



Residents were allowed to provide comments about the body-worn camera policy. A policy was developed and put into place following the testing phase and only after receiving public input and departmental feedback.

Reality-based Simulator

DPD introduced its reality-based simulator in January. The new system uses video, laser and programming to train officers on de-escalation and decision making during and after a confrontation.

The portable simulator is a teaching tool that provides insight to the stress and challenges that officers and department leaders face before, during and after critical incidents. The system offers approximately 750 different training scenarios with more than 3,000 choices of outcomes.



In addition to helping officers make sound decisions during high stress incidents, the simulator strengthens officers' communication skills in stressful situations and enhances officer articulation of the level of force used and "why" the particular level of force was employed.

CRIME FIGHTING

2017 crime-fighting strategies included partnerships and strategic personnel placement.

The DPD worked closely with our federal partners at the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) to combat violent gun crimes. In 2017, the ATF took 84 Durham cases with 95 defendants for federal prosecution. The types of cases prosecuted included armed career criminals, armed drug trafficking, armed robbery of commercial businesses, armed carjackings, felons in possession of firearms/ammunition, firearms trafficking, using firearms during and in relation to crimes of violence and drug trafficking offenses.

The DPD Robbery Unit, which focuses on commercial robberies and robberies involving firearms, handled 640 cases in 2017. Investigators made numerous arrests of people charged with robbing multiple businesses.

Durham had 21 homicides in 2017, a 50 percent reduction from 2016, and the fewest homicides per capita in the city since 2006.

Reported burglaries continued a downward trend in 2017, with numbers less than half of what they were in 2000 (per capita), and down 40 percent in the last three years. The DPD Residential Awareness Program (RAP), where the agency concentrates efforts on areas that experience two or more residential burglaries within 400 feet and two weeks of one another, has positively contributed to this outcome. Other community efforts that have affected burglary numbers are the department's Neighborhood Watch program, and the Nextdoor private social networking platform for neighborhoods.

REORGANIZATION

To further emphasize community-oriented policing as a department strategy, DPD resumed its first phase of reorganization in 2017, addressing areas that require adjustment in order to meet demands.

The newly formed Special Projects and Logistics Division continued to supply slide squads, units that act as supplemental patrol teams to fill gaps with Uniform Patrol where calls for service assistance is needed.

District 5, which covers an important footprint in the downtown area, was transformed into the new Special Services Division in late 2016. The department consolidated four low-staffed uniform patrol squads with three bike squads to form a 24/7 bike patrol, which offers better coverage for downtown residents, businesses and visitors. Four new corporal positions were created to assist in the operation of the new squads. The Special Services Division includes Traffic Services; K9; motorcycle, bike, and patrol units; and investigators.

A robbery task force, formed in early November 2016 to focus on robberies and aggravated assaults, was transformed into the Robbery Unit in 2017, which operates under the Criminal Investigations Division. The Robbery Unit has been effective, charging a high number of suspects with multiple crimes.

RECRUITING & TRAINING

The cornerstone of the Durham Police Department is training. DPD is dedicated to hiring and training officers who represent the best the law enforcement profession has to offer.

The Recruiting Unit participated in more than 75 job fairs throughout the country in 2017. Reaping benefits perhaps from the implementation of a \$5,000 hiring bonus in late 2016, 290 applicants were tested for entry into the department's Basic Law Enforcement Training (BLET) academies — a 15 percent increase from 2016. Twenty-nine new officers were added to the force through two BLET academies. DPD added six officers through the department's first Advanced Law Enforcement Training academy in five years.



DPD officers participated in mandatory training in areas such as Procedural Justice, Ethics, Mental Health First Aid, and the new reality-based decision-making simulator.

TRANSCENDING BORDERS

Mexico



Four Durham police officers were part of a 17-member delegation that attended the weeklong Go Global NC Latino Initiative in Mexico.

Captains Daniel Edwards and David Addison, and lieutenants Melissa Bishop and Mark Morais, began the Go Global program in Mexico City where they learned about Mexican history, art and culture.

The group also stayed with families in Guanajuato, a state northeast of Mexico City, where they met residents and learned about their community. Since the trip to Mexico, Durham officers, in conjunction with DPD’s Hispanic Liaison Officer, Obed Ortiz, have been meeting

with staff at El Centro Hispano to form action plans to implement in their districts. They plan to have officers meet with various Mexican families to learn more about their stories and why they came to Durham. They also hope to initiate children’s programs for Latino youth and meet regularly with Latino residents.

Ireland and China



Durham police leadership hosted international leaders from Ireland and China in 2017.

In May DPD’s LGBTQ Liaison Officer, Charles Strickland, and officers from the Community Services Division hosted 10 senior leaders and policy makers from

NATIONAL NIGHT OUT

On August 1, more than 100 Durham neighborhoods and groups joined 38 million people in more than 16,000 communities worldwide in observing the 34th Annual National Night Out (NNO) Against Crime.

City and state leaders, DPD officials, partnering public safety agencies and community groups visited neighborhoods holding various NNO celebrations across the city. A focal point of the NNO observance is to highlight successful police-community partnerships.

The City of Durham hosted a Transformation in Ten Celebration in partnership with the Franklin Village community’s NNO observance. The event commemorated



the achievements of the Mayor’s Poverty Reduction Initiative that targets Census Tract 10.01. Highlights included success stories from Durham Mayor William V. “Bill” Bell and other community officials.

Ireland and Northern Ireland as part of an initiative called “Advocating for Human and Civil Rights for the LGBTQ Community.” The group spent two weeks in the U.S. meeting with organizations to share ideas and best practices around supporting and engaging the LGBTQ community.

In November Chief C.J. Davis and the executive command staff hosted a six-member delegation from Zhuzhou, China — Durham’s sister city. DPD staff and the Zhuzhou government leaders discussed operations and management, and department priorities and initiatives of their respective agencies.

COMMUNITY ENGAGEMENT

DPD initiated more community outreach in McDougald Terrace in 2017, including “Lunch in the Mac.”



Captain Daniel Edwards, investigators and officers continued to hold weekly lunches in the Mac (McDougald Terrace) on Tuesdays throughout 2017 to enhance the relationship between residents and the DPD.

More specifically, informal discussions and interactions successively highlighted occurrences of unreported armed robberies and the dire need for helmets for children riding bikes on main thoroughfares in the neighborhood.

Community-police relationships strengthened as officers and residents became acquainted by name and facial recognition, finding common ground in a shared goal of peace.

Sponsors provided the funds for the food and drinks.

ENGAGING YOUTH



Social Media Day with PAL took place in November.

DPD’s Police Athletic League (PAL) held the final youth soccer games of the season on November 18 at the Holton Career and Resource Center.

The theme for the final day of soccer was “Social Media Day with PAL.” DPD invited residents to attend and support the young athletes. Those in attendance were encouraged to use their smart phones to take action photos of the athletes during the games and share the photos on their various social media platforms, including Facebook, Twitter and Instagram—using the hashtag #DurhamPAL.

DPD’s 2017 PAL Soccer League consisted of more than 300 elementary school students from 17 Durham schools. Fifteen police officers and four non-sworn employees participated in PAL soccer as coaches or support staff.

POLICE 2 CITIZEN WEBSITE

In January DPD implemented the Police 2 Citizen Website.

The new Police to Citizen (P2C) online service allows people to enter incident reports, perform simple searches and retrieve, download and print certain reports. People can use the site to report larceny, vandalism, fraud/ forgery and lost property incidents. More than 500 reports were taken in 2017. The site is located at p2c.durhampolice.com.

COMMUNITY POLICING

Homeless Outreach

DPD's Crisis Intervention Team handed "Empowerment Coats" to the homeless on January 6.



Empowerment Coats are heavy duty sleeping bags that convert into a winter coat. Officers also participated in the Point in Time homeless count and the Bull City Fresh Start Initiative.

As part of the Point in Time count, teams of volunteers went out into the community to meet homeless

individuals where they live. Volunteers approached people who appeared homeless and surveyed them. Homeless persons identified by the street count were offered access to a shelter, provided donated items, and a list of available resources in the community. The Bull City Fresh Start Initiative is a collaborative effort involving the DPD, City of Durham's Department of Community Development, Healing with CAARE Inc., and other stakeholders within the community. The initiative targets Durham's homeless population with the goal of locating people, offering assistance, and providing them with supplies and housing options.

Citizen Police Academy

The Durham Police Department held its annual six-week Citizen Police Academy during the third quarter of 2017.

Twenty-two participants graduated from the program on October 5. The Citizen Police Academy offers residents first-hand knowledge and insights into the "hows" and "whys" of Durham Police Department operations and services.

Established in the mid-1980s, DPD's Citizen Police Academy is designed to help promote the department's

NATIONAL GUN VIOLENCE AWARENESS DAY

DPD observed National Gun Violence Awareness Day on June 2.

To show support, the DPD headquarters building was

illuminated with orange lighting during the evening and employees wore orange clothing and wristbands throughout the day. A ceremony was held for residents to show solidarity against gun violence.





philosophy of community-oriented policing. Essentially community oriented-policing signifies law enforcement and residents working in harmony to identify and address safety problems and related quality of life issues.

MORE SOCIAL MEDIA

DPD increased its social media footprint in January with the launch of an Instagram site. Residents can connect with DPD on Instagram at “durhampolicedepartmentnc.”



One of the department’s goals is to utilize social media as an effective tool to interact with residents and share valuable information.

DPD uses Instagram to share unique photos and videos of officers and staff at community events, interacting in neighborhoods, behind the scenes at the department, and many other occasions.

The department’s Facebook and Twitter social media accounts will continue to be used for everyday communications, alerts, advisories, crime prevention tips, wanted subjects, and more. DPD also utilizes Nextdoor for neighborhood alerts and crime information.

DPD’s social media following is steadily increasing. The department’s Facebook page saw a 23 percent increase in followers in 2017, maintaining its distinction as the most followed social media site of any Durham city or county government entity, with nearly 13,000 followers.

EAGLE AWARDS

The department implemented the EAGLE Awards program in March to recognize marks of excellence among women members of its workforce and law enforcement partners.



The DPD Women’s History Month awards honored the exemplary achievements of women employees and members of the general public who advance the ideals of public safety; enhance the department’s organizational culture; and/or forged new paths as pioneers in the profession. Award recipients included: Sister-in-Law Commendations – Lt. Denise Campbell and Grants Manager Kisha Ethridge; Crime Fighter Commendation – Officer Karina Ramos-Disla; Female Civilian Employee of the Year – PSN Coordinator Jennifer Snyder; Female Civilian Administrator of the Year – FSU Supervisor Alison Hutchens; Rookie of the Year Commendation – Officer Emily Keefer; Trailblazer Awards – Former Chief Teresa Chambers; Retired Deputy Chief Beverly “B.J.” Council; Retired Major Glenda Beard; Officer Pamela Shackelford; Retired Officer Margie “Jinx” Pulley; Former Capt. Alana Ennis; Lt. Shari Montgomery; Retired Latent Print Examiner Rebecca Waller; Retired Cpl. Jolanda Clayton; Firearms Examiner Donna Jackson; and former officer Phyllis Thomas-Thorpe, DPD’s first female officer.

Budget & Staffing FY 2016-17

Fiscal Year July 1, 2016 to June 30, 2017

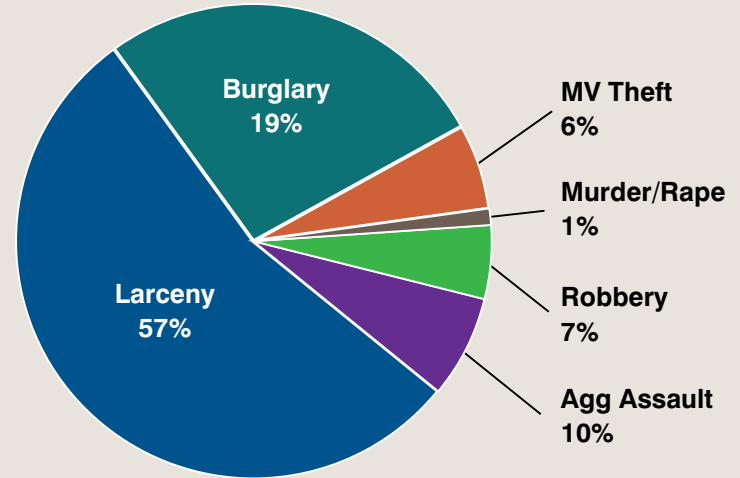
General Fund Budget: \$57,797,159 (General Fund)
 Authorized Positions: 672 (Sworn 548, Non-sworn 124)

2017 Part 1 Crime Breakdown

Property crimes accounted for approximately 82 percent of all Part 1 crimes in 2017, which was the same as in 2016. Larcenies made up more than half – 57 percent – of the total Part 1 crime.

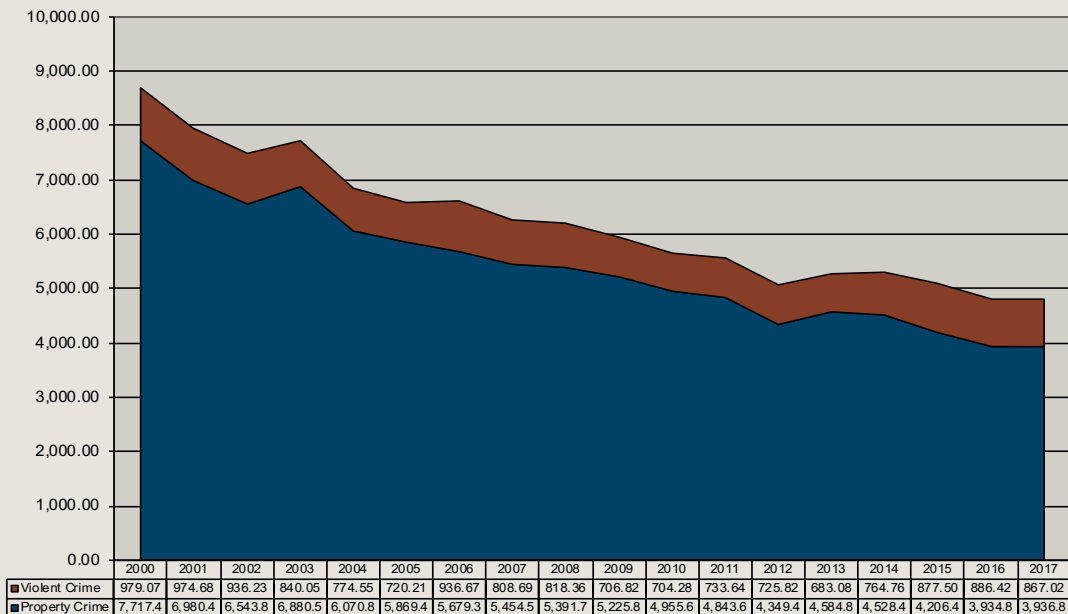
Overall Part 1 Index Crime

Part 1 index crime is the total of reported violent crime (murder, rape, robbery and aggravated assault) and property crime (burglary, larceny and motor vehicle theft). There were decreases in homicides, robberies and burglaries in 2017. Overall Part 1 index crime increased by 2 percent in 2017.



Part 1 Property and Violent Crime Rates per 100,000

This chart shows the Part 1 property and violent crime rates per 100,000 in Durham for the past 18 years. The property crime rate is down by 49 percent and the violent crime rate is down by 11 percent.



Part 1 Violent Crime

Reported Part 1 violent crime (homicide, rape, robbery and aggravated assault) incidents increased slightly in 2017 compared to 2016. There were decreases in homicides and robberies. Violent crimes made up 18 percent of all Part 1 crimes reported in Durham in 2017, which was the same as in the prior year.

	3-Year Avg	2015	2016	2017	2016-17 % Change
Homicide	33	37	42	21	-50%
Rape	112	101	103	132	28%
Robbery	818	736	862	855	Slight Decrease (-7)
Aggravated Assault	1,281	1,336	1,250	1,256	Slight Increase (6)
Violent Crime	2,244	2,210	2,257	2,264	Slight Increase (7)

Part 1 Property Crime

Reported Part 1 property crimes (burglary, larceny and motor vehicle theft) rose by 3 percent in 2017. Part 1 property crime made up 82 percent of all Part 1 crime reported in Durham in 2017. Larcenies alone accounted for more than half (57 percent) of all Part 1 crimes. Burglaries were at a 20-year low while larcenies and vehicle thefts increased.

	3-Year Avg	2015	2016	2017	2016-17 % Change
Burglary	2,700	3,187	2,577	2,337	-9%
Larceny	6,925	6,815	6,762	7,197	6%
Vehicle Theft	673	592	680	786	10%
Property Crime	10,298	10,594	10,019	10,280	3%

Part 1 Crime Clearance Rates

During 2017, the Durham Police Department's clearance rates were above the FBI clearance rates for similar-sized cities in homicide, rape, burglary, larceny, motor vehicle theft and Part 1 property crime. (The FBI clearance rates are for cities the size of Durham with populations of 250,000 to 499,000).

Crime Category	DPD 2017	DPD 2016	FBI 2016
Homicide	85.7%	69%	50.1%
Rape	46.2%	34.9%	32.6%
Robbery	23.3%	24.5%	24.6%
Aggravated Assault	34.8%	41%	44.2%
Violent Crime	31.6%	34.9%	37.1%
Burglary	13.6%	14.5%	10.3%
Larceny	19.8%	23%	10.3%
Motor Vehicle Theft	13.3%	16.8%	10.5%
Property Crime	17.9%	20.4%	14.8%

DURHAM POLICE DEPARTMENT



For life threatening and in-progress emergencies, call **911**

To report non-emergency incidents, call **919-560-4600**



DurhamPolice.com



Facebook.com/DurhamPoliceDepartment



Twitter.com/DurhamPoliceNC



Instagram.com/durhampolicedepartmentnc/



Nextdoor.com/agency-detail/nc/durham-police-department/durham

DURHAM CITY COUNCIL (2017)

William V. "Bill" Bell, Mayor

Cora Cole-McFadden, Mayor Pro Tempore

Don Moffitt

Steve Schewel

Eddie Davis

Jillian Johnson

Charlie Reese

Tom Bonfield, City Manager

EXECUTIVE COMMAND STAFF (2017)

C.J. Davis, Chief of Police

Anthony Marsh, Deputy Chief (Investigations and Administrative Services)

Rick Pendergrass, Deputy Chief (Field Operations)

Delma Allen, Assistant Chief (Support Services)

Todd Rose, Assistant Chief (Patrol Services)

Eddie Sarvis Jr., Assistant Chief (Investigative Services)

Jesse Burwell, Assistant Chief (Operations Support)

Contributors

Wil Glenn, Public Affairs Manager • Kim Walker, Sr. Public Affairs Specialist • Kammie Michael, Public Information Officer