



**CITY OF DURHAM**  
Office of Public Affairs  
101 CITY HALL PLAZA  
DURHAM, NC 27701

## News Release

### News Media Contact:

Amy Blalock  
Sr. Public Affairs Specialist  
(919) 560-4123 x 11253  
(919) 475-7735 (cell)  
[Amy.Blalock@DurhamNC.gov](mailto:Amy.Blalock@DurhamNC.gov)  
<http://Facebook.com/CityofDurhamNC>  
<http://Twitter.com/CityofDurhamNC>  
<http://YouTube.com/CityofDurhamNC>

For Immediate Release: June 22, 2015

**Share!** Durham wins five national awards for technology use; <http://bit.ly/1THI894>

## Durham Wins National Awards for Technology Use

DURHAM, N.C. – For the second year, the City of Durham has brought home several national awards for its technology use.

The [Public Technology Institute \(PTI\)](#) has recognized the City's [Technology Solutions Department](#) for its use of technology to improve service delivery through its [2015 PTI Technology Solutions Awards](#). In its population category of 100,000-349,999, the City won five awards in the following categories:

### Data & Performance Metrics

- *Winner:* TS Makes House Calls, a program where the Technology Solutions Department meets with City departments to discuss and implement technology needs.
- *Significant Achievement:* Open Data Project: City and County of Durham, a joint partnership to launch a web portal for businesses, non-profits, journalists, universities, and residents to access and use the wealth of public data available between these two local government organizations.

### IT & Telecommunications

- *Significant Achievement:* Multi-Departmental Project Management Methodology and Software Solution, which improved project management through online tools for coordination, project scheduling, task management, and management updates.
- *Significant Achievement:* Keep the Lights on Program, which places emphasis on system maintenance and sustainability, allowing the City's management team to make strategic decisions using data based on forecasts for financial planning of critical systems.

## **Web Management & e-Government**

- *Significant Achievement:* Web 2.0, a new interactive web presence currently underway to allow increased resident engagement through added features, such as self-subscribing notifications, interactive surveys, and the ability to comment on posts.

## **About the Technology Solutions Department**

The [Technology Solutions Department](#) aligns the City's information technology infrastructure and systems to the business needs of the City's departments. It designs, implements, and maintains the technology hardware, applications, and programs. Guided by the City's [Strategic Plan](#), Technology Solutions ensures that its services support making Durham a great place to live, work, and play by helping provide a well-managed city and stewardship of the City's physical assets.

###