

# News and Noteworthy Details

Friday, July 10, 2015

## Residents Sought for Short-Term Training for In-Demand Jobs

Industry-Recognized & State-Level Credentials Earned through NCWorks Grant  
DURHAM, N.C. — Residents seeking credentials and training in five high-demand fields are encouraged to attend upcoming information sessions to learn more about how to get started in these new career paths.

The [NCWorks Training for Careers program](#) is hosting two information sessions this month for interested applicants seeking short-term training for industry-recognized or state-level credentials for the below in-demand jobs.

This training program is a Durham NCWorks collaboration among the [Durham Workforce Development Board](#), the [City of Durham Office of Economic and Workforce Development](#), of which the NCWorks Career Centers are a part, and [Durham Technical Community College](#).

The program will pay for registration fees and certification test fees, books, and supplies for training program participants. Students will only need to pay \$20 for the NC Career Readiness Certificate (NC CRC) assessments. After training is completed, the Durham NCWorks team then provides assistance with job search and networking.

Program	Credentials Earned Upon Completion
BioWork Plus	BioWork, Aseptic Manufacture certificate, GMP & SOP certificate, OSHA 10 and NC BioWork Process Technician credential, and NC CRC
Clinical Support Technician	Health Unit Coordinator, Nurse Aide I, CPR, and NC CRC
Certified Production Technician	Safety, Quality Practices and Measurement, Manufacturing Processes, and Production and Maintenance Awareness, OSHA 10, and NC CRC
Customer Service/Call Center	Certificate in Customer Satisfaction, and NC CRC
START: Careers in Hotel and Lodging	Up to six industry-related credentials such as: Certified Guest Services Gold, ServSafe for Managers, ServSafe Alcohol, Responsible Alcohol Seller's Program (RASP), and NC CRC. Students will also have the option to choose an additional credential from American Hotel and Lodging Educational Institute (AHLEI).

The upcoming information sessions are as follows:

**Wednesday, July 15, 2015, from 6 p.m. to 8 p.m.**

Durham Technical Community College, Northern Durham Center, 2401 Snow Hill Rd., Room 111-B

**Monday, July 20, 2015, from 4 p.m. to 6 p.m.**

Durham Technical Community College, Corporate and Continuing Education Building 6, 1637 Lawson St.

The program is part of the Job Driven Initiative, an NCWorks signature effort to provide training for jobs

such as certified production technicians, bio-manufacturing, and service industry support. The Jobs Driven Initiative is one of the goals in the Durham Workforce Development Board's [2015-2017 Strategic Plan](#). The Board, a statutory body that serves as the coordinating entity for workforce development in Durham, consists of the private-sector members of the Durham Workforce Development Board, the City of Durham Office of Economic and Workforce Development, Durham County Government, the North Carolina Division of Workforce Solutions, Durham Technical Community College, Durham Public Schools, the Durham County Department of Health and Human Services Division of Vocational Rehabilitation, and many important private not-for profit partners.

For more information about this training opportunity or the Jobs Driven Initiative visit [NCWorks Training for Careers program website](#) or contact Assistant Executive Director to the Durham Workforce Development Board Esther Coleman at (919) 560-4965, ext. 15209 or by [email](#).

#### **About the Durham Workforce Development Board**

Established by the Workforce Investment Act of 1998, the [Durham Workforce Development Board \(DWDB\)](#) is a consortium agreement between the City and County of Durham. The City of Durham Office of Economic and Workforce Development serves as the administrative entity and staff to the DWDB. Through collaborative partnerships, the DWDB is the local policy organization responsible for the planning, oversight and coordination of workforce development initiatives that help support economic development in Durham.

#### **About the City of Durham Office of Economic and Workforce Development**

Guided by the City's Strategic Plan, the [Office of Economic and Workforce Development](#) helps ensure that Durham has a strong and diverse economy by increasing the city's tax base through several revitalization initiatives, including new development efforts in the central city area. The department also plans and promotes cultural awareness and events, identifies and recruits target industries as well as assesses and trains Durham residents to fill new jobs.

#### **About NCWorks**

NCWorks ***Connecting Talent to Jobs*** is a dedicated system for workforce success. This system is comprised of many partners including the NC Department of Commerce, Division of Workforce Solutions; the [North Carolina Commission on Workforce Development](#); the North Carolina Community College System; local Workforce Development Boards; and many others. It also operates on a technology platform for jobseekers to find jobs, for businesses to post them, and for workforce staff to provide other needed supports called NCWorks Online. The focus is on one goal: connecting North Carolina jobs with North Carolina people through the efficient use of resources, streamlined customer service for citizens and businesses, alignment of programs, and a cohesive strategy all under one name [NCWorks](#).

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